

Customer Information

Retail Information

Name: _____

Name: _____

Address: _____

Address: _____

Home Phone: _____

Phone: _____

Work Phone: _____

Purchase Date: _____

Date: _____

Failure Date: _____

Case #: _____

Model Number: _____

Computer Type: _____

Serial Number: _____

List of All Equipment Left at ProTech: _____

A/C adapter _____

Description of Failure/Problem: _____

How did you hear about us? HP Web Yellow Pages Friend Radio/Newspaper Ad Other

- 1) We recommend that all passwords are removed, if the passwords are not removed from your system they must be provided below to prevent any delays in repair:

- 2) ProTech will not be responsible for loss of data or re-installation of any software due to services performed on the system.
- 3) A diagnostic charge of \$55.00 will be charged on all non-warranty systems. A diagnostic fee of \$55.00 may be charged on warranty systems, if no hardware problems are found or if the manufacturer will not pay labor reimbursement claim.

(Signature)

Please load the latest Service Packs and updates on my system for an additional \$25.00